The New York State Department of Transportation implemented 511 New York (511NY) in 2008 as a free, comprehensive travel information system geared to meet the multimodal needs of commuters, long-distance and local travelers, tourists and commercial-vehicle operators, by providing up-to-the-minute, comprehensive transportation information.

A number of enhancements have been made in the past two years, and 511NY now provides information to users via the web (511ny.org), e-mail notification (TransAlerts), by phone (5-1-1), standard mobile device (511ny.mobi), mobile applications for BlackBerry, Google Android, and Apple iPhone, in a customizable format through My511NY (511ny.org/my511ny), via Social Media forums (Facebook, YouTube, Flickr, and Twitter), and through developer friendly XML feeds. The mobile applications provide traffic and transit conditions with weather options, mobile links, and the popular 511NY Transit Trip Planner with geographical location awareness. There have been over 10,000 mobile application downloads since their release in late 2010.

511NY provides traffic and transit condition information, call transfers to nearly 350 transportation agencies for customer service connections, driving times for Long Island, over 900 CCTV traffic cameras, travel links, and a comprehensive statewide transit trip planner that includes over 50 operators' fixed route transit schedules from across New York State, including subways, buses, ferries, commuter bus and rail, Amtrak, and other intercity bus lines, in addition to schedules for services provided between Connecticut, New Jersey and New York.

For more information, please visit 511ny.org.